

TIC for Road Incident Management

Manage road incidents consistently while keeping the public informed.



Joint operations teams and processes

TIC can be configured to simultaneously support multiple teams, and can include other agencies and sub-contractors within harmonized processes.

Time saving information and contacts

TIC can save time by only showing relevant information, such as road services by location and business hours, and their contacts, who can be telephoned or emailed using connected systems.

All in one project

TIC can support many different types of information within one project, and multiple projects can then be related and connected. For example, a project to clear an incident from an accident can include precise details of the road traffic accident, relevant cameras, traffic and travel event information, VMS message requests, and radio announcements to inform the public.

Integrated road incident management

Managing road incidents safely and consistently is a problem faced by road and department of transport (DOT) agencies in every state and country.

With TIC, road incident management is integrated into shared projects, each with specified steps and fast access to information needed to clear problems.

Clear incidents from accidents and more...

TIC can be used by agencies to define pre-agreed action plans for each type of incident, and to activate and manage the plans with updates.

Predefined action plans are created for different incidents types, such as accidents, road obstacles, poor weather conditions, or wrong way drivers.

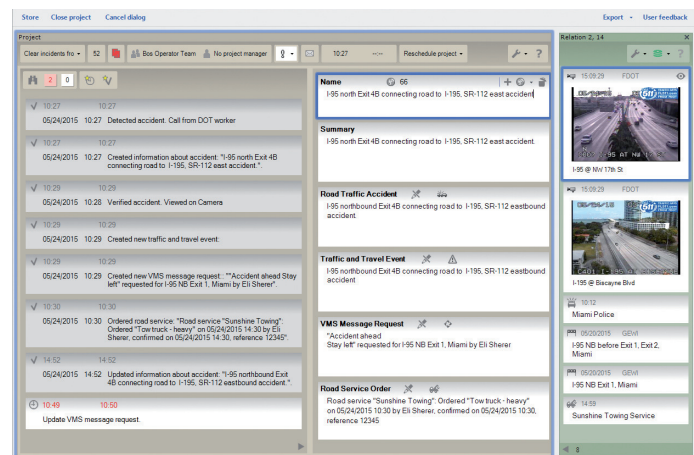
Custom predefined process steps

Typical incident management action plan steps include: monitor, detect, verify, inform, respond, and clear an incident.

Customers can customize their existing processes and can make improvements after a period of use.

Manage responses consistently

Managing incidents using agreed plans helps ensure response consistency, especially for severe high-stress road incidents needing rapid response.



Fix road infrastructure problems

TIC can also be used to manage processes to correct non-urgent road infrastructure problems, for example faulty VMS signs, poor road surface conditions, traffic lights, cameras, and sensors.

ATIS and eCall

TIC can be used to help support agency services such as ATIS (Advanced Transport Information Systems), and eCall, a European initiative being launched in 2015 for new vehicles.

More information and contacts

For more information about TIC for Road Incident Management or the other markets for which TIC can be used, please visit www.gewi.com.